



Background Check Q&A

Why does GSOSW conduct background checks?

The safety of Girl Scouts is the most important consideration. In order to safeguard the girls in our care, GSOSW joined with Girl Scouts USA to develop a system for conducting criminal background checks on volunteers and all employed staff.

Who will conduct my background check and what do they look for?

GSOSW uses Asurint, a leader in the background check screening industry. They are active members of the National Association of Professional Background Screeners, and comply with all Federal and State privacy laws. Asurint's volunteer background screening for GSOSW includes national criminal record searches of convictions, arrests, court records, inmate records, driving records and sex offender registries.

What information do I need to provide and how will it be used?

Applicants must provide their name, date of birth and Social Security number. Your Social Security number is used to ensure the accuracy of the background check process. If you do not have a Social Security number, please contact bgcheck@girlscoutsosw.org for assistance.

Asurint issues a report to GSOSW regarding any criminal records linked to the information you provide. This report is used by a small group of specially trained staff members to determine eligibility for a volunteer position with GSOSW.

GSOSW will never share information obtained from your background check report. The status of your eligibility to volunteer and any restrictions on your volunteer activities will be shared with key service team volunteers who have signed a confidentiality agreement.

What if GSOSW receives criminal history results that indicate I have a criminal record?

The decision to exclude or limit an individual's participation as a volunteer is solely at GSOSW's discretion. Many factors are considered, including the nature and severity of the crime and length of time since the criminal conduct occurred. GSOSW reviews each applicant's report on a case-by-case basis, and may offer a special review process before determining your eligibility to volunteer.

What if GSOSW receives criminal history results that I believe are incorrect?

You may report and dispute any results you believe to be incorrect or inaccurate to Asurint within 30 days. GSOSW will rely upon the information contained in the criminal history report until a corrected report has been provided.

Am I able to review the report?

Under the Fair Credit Reporting Act, you have the right to obtain a free copy of any consumer report from Asurint within 60 days of any adverse action taken against you based on the report. To request a copy of the report, contact Asurint at 800-906-2035 or visit www.asurint.com/#compliance.