



2026 Girl Scout Cookie Program Extension FAQ

Q: Do I have to participate in the extension of the sale?

A: No, participation is optional.

Q: Are my methods for participating different?

A: No. Girls and troops can participate in a way that feels comfortable to them. They can participate by hosting a cookie stand, participating in a booth, utilizing Digital Cookie, and offering Girl Delivery orders.

Q: Will the final cookie pick up dates from the warehouse change?

A: Yes. The final date to place planned orders from the warehouse is Sunday, March 22. The last day for order pick-up from the warehouse is Friday, March 27.

Q: When will the sale end?

A: March 29, 2026, at midnight.

Q: What important dates are changing?

A:

- March 16: Planned order to warehouse if needed due to council by 6 a.m.
- March 22: Planned order to warehouse if needed due to council by 6 a.m.
- March 22: Digital Cookie girl delivery orders end.
- March 27: Last day for order pick-up from the warehouse.
- March 29: Program ends
- April 1: Final recognitions entered and submitted by TPMs in Smart Cookies by Midnight.
- April 3: Final recognitions entered and submitted by SUPMs in Smart Cookies by midnight.
- April 6: Money due to troops from girls. Unsold cookie packages must be donated to nonprofit organizations with receipts submitted to answers@girlscoutsosw.org by this date to remove financial liability.
- April 8: Troops final deposit due to the council account by 5 p.m.
- April 10: Submission of Product Program Missing Funds Report.
- April 10: Troops ACH final payment sent to finance for processing.
- April 13: Troops Overpayment Refund sent to finance processing ACH to troops bank accounts.

Q: When will rewards come in?

A: Rewards will be completed by end of June.

Q: Will GSOSW be securing more cookie booths?

A: GSOSW has secured additional cookie booths, which are available in Smart Cookies. Troops can also secure their own booths. All booths will be approved on a first-come first-served basis.

Q: How does reduced financial responsibility for cookies work?

A: Reduced financial responsibility only applies to planned orders placed for delivery or pickup between March 16 and March 29. Any prior orders do not qualify and are the financial responsibility of the troop.

- Troops and Juliettes may place planned orders as normal in Smart Cookies. GSOSW staff will be supporting service units whose service unit product manager (SUPM) is not available during the extension.
- To reduce financial liability, action must be taken by April 6.
- Unsold cookie packages must be donated by the troop and/or Juliette to a local 503(c) nonprofit organization of their choice. Provide a receipt with the following information:
 - Name and contact information for the nonprofit organization.
 - Signatures for both parties (your signature and organization).
 - Specific number of packages of each flavor donated (20 boxes of Thin Mints, 35 boxes of Lemonades).
 - The total should match all the cookies donated.
 - All receipts for donated cookies must be submitted to answers@girlscoutsosw.org by April 6.
- Council staff can see how many planned cases were ordered and deduct that order from how many packages were sold. The remainder of unsold cookie packages from the planned order(s) will be used to determine financial liability.
- Any leftover donated cookies do not count towards girl recognition.

Q: How does the MY27 membership incentive work?

A: Any Girl Scout who sells 100+ boxes of cookies during the extension (from March 16 to March 29), whether at a booth or online, will have their youth Girl Scout membership covered next year. Current high school seniors may earn one year of Girl Scout Adult membership. This incentive is not transferable and is not redeemable for cash.

GSOSW staff will apply memberships valid through September 30, 2027, to eligible Girl Scout accounts by April 30.

- Girl Scouts who qualify for this incentive will qualify for all early renewal benefits, to be shared in April.
- Any Girl Scouts who qualify for this incentive but have already purchased a MY27 membership will be refunded the cost of the membership.

Have a question not answered here? We're here to help! Contact us at answers@girlscoutsosw.org. This document will be updated periodically as additional information is available.