

How to access: 2024 Juliette Mentor Fall 101

Product Manager Training courses

Updated 08-01-24 TPatton

The following document provides support for those seeking training for the 2024 Fall Product Program for adults who represent a Girl Scout Juliette (Juliette). The information provided shares how to access and utilize the 2024 Juliette Mentor Fall 101 Product Manager Training (Juliette Fall 101).

Requirements for Fall Product Program Participation

- An adult must serve as a troop product manager (TPM) on behalf of a Girl Scout wishing to participate.
- The TPM must complete the [Juliette Fall 101 training series](#) including a successful submission of required completion quiz to receive credit for attendance.
- Participating in a training provided by your local service unit product manager (SUPM) called the SUPM 201/202. Attendance is record and verified by the SUPM for council staff review.
- The adult serving as a TPM must complete an online [Troop Product Manager Agreement](#) form accepting responsibility for the Juliettes Sales.
- Each participating Girl Scout must have a [2024 Fall Product Program Permission & Responsibility Agreement and Adult Ethics Pledge \(Permission & Ethics Pledge\)](#) on file which is completed by a primary caregiver granting permission for the youths participation.
- There can be no outstanding *Missing Funds* activity for the Girl Scouts and TPMs household, nor financial restrictions placed on the TPM.

Sequence of events

1. If you have not done so already, please reach out to your SUPM to get details on attending your local 201/202 training.
2. Begin the [Juliette Fall 101](#) training, and have your attendance tracked by submitting a completion quiz to have their completion recorded. See page 2 for more details.
3. Those who successfully submit the completion quiz receive an automated email from Google Surveys confirming completion.
4. Within 48 business hours of completion, council staff will record and confirm completion of the 101 training via email to both the TPM and SUPM.
5. Once all criteria have been met, TPMs will receive access to the online sales platform on September 6 or later with family access beginning on September 13.
6. You will receive emails from council staff and the SUPM notifying you of any criteria needing to be met.

For questions about completing this training please contact your service unit product manager or email answers@girlscoutsosw.org

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Watching the 2024 Juliette Fall 101 training

- Ideally the Juliette Fall 101 is completed prior to attending localized 201/202 training from your SUPM.
- There are 2 total modules that make up the 2024 Juliette Fall 101. They are gathered together in a [YouTube playlist](#).
- We recommend that you access the modules in order for your first viewing.
- You may pause and restart as needed, but please note the system will not automatically return you to the same spot if you exit a video.
- Once you've viewed both modules, be sure to submit the completion quiz which records your full attendance. Instructions on accessing this completion quiz are provided in the training modules. We recommend also taking a screenshot of your completion window in your browser.
- Throughout the season, you can come back to these recordings as needed.

Juliette Fall 101 Modules and the topics within

[#1 Program Essentials](#) (running time 32:01 minutes)

- What makes a Juliette
- Important terms
- Why participate
- Important Dates
- The Mascot
- The Theme
- Nut & Chocolate Line-up for 2024
- Participation criteria
- Volunteer experience
- Girl Scout experience
- Girl rewards – Patches
- Customer support

[#2 Juliette Money Handling](#) (running time 16:52 minutes)

- Juliette Funds: How and Why
- Pathway Cards
- Juliette Money Management
- Juliette Adult Cohort
- What's next

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