



gsZoom Frequently Asked Questions

What is gsZoom?

gsZoom accounts are Zoom Pro online video conferencing accounts provided at a discounted rate (\$36/year per account) by GSUSA exclusively to Girl Scout members. The accounts allow meetings with up to 100 people for up to 24 hours at a time, and include the breakout room feature, allowing your troop to break into smaller groups or patrols for planning or activities, and then come back together as a larger group. GSOSW is offering these accounts to qualifying troops for FREE for the 2021 Girl Scout membership year.

Who qualifies for a free gsZoom account?

To qualify for a free gsZoom account for the 2021 membership year, a troop must renew at least five girls and two troop leaders by September 30, 2020. Troops in wildfire-impacted communities (SU004, SU010, SU011, SU012, SU022, SU024, SU025, SU026, SU027, SU028, SU061, SU062, SU063, SU065, SU066, SU067, SU070, and SU071) have an extended deadline of December 31, 2020, to renew and qualify for this benefit.

How do I claim my troop's free gsZoom account?

Once you have renewed at least five girls and two troop leaders into your troop, GSOSW staff will contact you by email with details on how to claim your free account.

What if my troop can't meet the five girl, two troop leader minimum requirement?

While most troops must have at least five girls and two troop leaders to be a troop in good standing, we recognize that there are some rare exceptions. Please contact us at answers@girlscoutsosw.org to discuss your troop's specific needs.

How long is the account free?

GSOSW is offering all troops who renew at least five girls and two troop leaders by September 30, 2020 (or by December 31, 2020, for troops in wildfire-impacted communities, see above), a free gsZoom account for the 2021 membership year (October 1, 2020-September 30, 2021; actual dates may vary depending on account set-up process).

What if I miss the renewal deadline?

After October 1, 2020, please email answers@girlscoutsosw.org and you can arrange to purchase a gsZoom account for \$36/year per account. Troops in wildfire-impacted communities (see above) have an extended deadline of December 31, 2020, to renew and qualify for this benefit.

Have more questions? We're here to help! Contact us at answers@girlscoutsosw.org for support.